

From: NRG Oncology
Date: May 18, 2026
RE: Memorial Day Holiday Hours and Closures

Please note the following hours and closure information for NRG Oncology offices, Biospecimen Banks, and McKesson Clinical Research Services for the Memorial Day holiday on Monday, May 25, 2026.

Operations and SDMC Offices

All Operations and SDMC offices will be closed on Monday, May 25. On Friday, May 22nd, the Philadelphia West Operations and SDMC Philadelphia will close at 12pm ET; and the Philadelphia East Operations Center will close at 1pm ET.

Biospecimen Banks

- All NRG Oncology Biospecimen Banks (Columbus, Pittsburgh, San Francisco) will be closed on Monday, May 25.
- The Biospecimen Bank **Columbus** is open on Saturday, May 23, for receipt of ambient blood only. All other specimens collected on Friday, May 22 should be stored according to protocol instructions and shipped on Tuesday, May 26.
- **Reminder:** For biospecimens designated to be shipped to Biospecimen Bank **Pittsburgh** and **San Francisco**, **do not** ship biospecimens on a Friday or the day before a holiday. Ambient blood submissions should not be collected on Friday. Contact the respective Biospecimen Bank with any questions.

BB contact information:

Columbus: Questions: Please call 614-722-2865 or e-mail BPCBank@nationwidechildrens.org.

Pittsburgh: Questions: Please call 412-697-6611 or e-mail NRGbiobankPGH@NRGOncology.org.

San Francisco: Questions: Please call 415-476-7864 or e-mail NRGBB@UCSF.edu.

McKesson Clinical Research Services

In observance of Memorial Day, McKesson's Clinical Research Services will be closed **Monday, May 25, 2026**. Regular business hours will resume on **Tuesday, May 26, 2026**. Our regular business hours are Monday through Friday, 9am to 6pm ET.

Please take this information into consideration when placing your orders **prior to Memorial Day**.

- Only non-refrigerated product will be shipped on **Friday, May 22**. Orders placed prior to 2 pm ET will be delivered on **Tuesday, May 26**.
- If refrigerated or temperature-controlled product is required before the holiday, orders must be placed by **Thursday, May 21** prior to 2 pm ET.

Due to the influx of shipments around the holidays, carrier delays may occur. Please plan your orders accordingly.

If you have questions regarding the shipment schedule, please contact the Clinical Research Services team at 800.693.4906, or via email at clinicalresearchservices@mckesson.com.

FedEx

Please check www.fedex.com for delays during holidays and inclement weather before shipping frozen biospecimens. When there are FedEx alerts, it is best to wait 1 or 2 days before shipping to ensure safe arrival to the biobank. Priority Overnight shipments are not guaranteed.