Please note the following Memorial Day holiday hours and closure information for NRG Oncology offices, Biospecimen Banks, Baylor Serum Bank, and McKesson Clinical Research Services. Memorial Day is Monday, May 25, 2020. For more information on ongoing NRG Oncology operations affected by the COVID-19 pandemic, click here.

**Operations and SDMC Offices**
The NRG Oncology Operations Center Philadelphia West and SDMC Philadelphia will be open until 12pm ET on Friday, May 22 and closed on Monday, May 25. The NRG Oncology Operations Center Philadelphia East, SDMC Buffalo, NRG Oncology Operations Center Pittsburgh, and SDMC Pittsburgh will be closed Monday, May 25.

**Biospecimen Banks**
The NRG Oncology Biospecimen Banks in Columbus, San Francisco, and Pittsburgh will all be closed on Memorial Day, Monday, May 25.

- Columbus: For select trials still accepting shipments of fresh blood, ambient whole blood collected on Friday, May 22 may be shipped for Saturday delivery. Questions: Please call 866-464-2262 or e-mail BPCBank@nationwidechildrens.org
- San Francisco: Questions: Please call 415-476-7864 or e-mail NRGBB@UCSF.edu.
- Pittsburgh: Questions: Please call 412-697-6611 or e-mail NRGbiobankPGH@NRGOncology.org.

**Baylor Serum Bank**
The NRG Oncology Serum Bank at Baylor College of Medicine is temporarily closed due to COVID-19 until further notice. Biospecimen shipments are not being accepting and orders will not be filled for blood collection kits supplied by Baylor for any NRG Oncology breast or colorectal study. Please do not ship biospecimens usually shipped to Baylor to any other NRG Biospecimen Bank location.

**McKesson Clinical Research Services**
McKesson Clinical Research Services will be closed May 25 for the Memorial Day Holiday. They will resume regular business hours Tuesday, May 26 (9am – 6pm ET).

Please take this information into consideration when placing your orders prior to Memorial Day.

- Only non-refrigerated product will be shipped on Friday, May 22. Orders placed prior to 2pm ET will be delivered on **Tuesday, May 26**.
- If refrigerated or temperature-controlled product is required before the holiday, orders must be placed by **Thursday, May 21** prior to 2pm ET.

Due to the COVID-19 pandemic, carrier delays may occur. Please plan your orders accordingly. If you have questions regarding the shipment schedule, please contact the McKesson Clinical Research Services team at 800-693-4906, or via e-mail at clinicalresearchservices@mckesson.com.

**FedEx**
Please check www.fedex.com for delays during holidays and inclement weather before shipping frozen biospecimens. When there are FedEx alerts, it is best to wait 1 or 2 days before shipping to ensure safe arrival to the biobank. Priority Overnight shipments are not guaranteed.