From: NRG Oncology  
Date: June 25, 2018  
RE: Independence Day Holiday Closures

Please note the following Independence Day holiday closure information for NRG Oncology Operations and SDMC offices, Biospecimen Banks, Serum Bank, and McKesson's Clinical Research Services:

Operations and SDMC Offices
The NRG Operations Centers for Philadelphia West and Pittsburgh, and the SDMC offices (Buffalo, Philadelphia, and Pittsburgh) will be closed on Wednesday, July 4, for the Independence Day holiday. The NRG Operations Center for Philadelphia East will be closed on Tuesday, July 3 and Wednesday, July 4.

Biospecimen and Serum Banks
The NRG Oncology Biospecimen Banks in Columbus, San Francisco, and Pittsburgh, including the Baylor Serum Bank, will all be closed on Independence Day, Wednesday, July 4. Do not ship samples for Wednesday, July 4. The NRG Oncology Biospecimen Banks recommend that sites delay shipping non-urgent dry ice shipments during the week of July 2, and ship those instead the week of July 9.

- Columbus  
  Questions: Please call 866-464-2262 or email BPCBank@nationwidechildrens.org

- San Francisco  
  Questions: Please call 415-476-7864 or email NRGBB@UCSF.edu

- Pittsburgh  
  Questions: Please call 412-697-6611 or email NRGbiobankPGH@NRGOncology.org

- Baylor Serum Bank  
  Questions: Please call 713-798-1647 or e-mail tumor-bank@breastcenter.tmc.edu

McKesson’s Clinical Research Services
McKesson’s Clinical Research Services will be closed Wednesday, July 4, 2018. They will resume regular business hours on Thursday, July 5, 2018, 9 am to 6 pm ET.

Please take this information into consideration when placing your orders.

- Only non-refrigerated product will be shipped on Tuesday, July 3. Orders placed prior to 2 pm ET will be delivered on Thursday, July 5.
- If refrigerated product is required before the holiday, orders must be placed by Monday, July 2 prior to 2 pm ET.

Due to the influx of shipments around the holidays, carrier delays may occur. Please plan your orders accordingly. If you have questions regarding the shipment schedule, please contact the Clinical Research Services team at 800.693.4906, or via email at clinicalresearchservices@mckesson.com.

FedEx: Please check www.fedex.com for delays during holidays and inclement weather before shipping frozen biospecimens. When there are FedEx alerts, it is best to wait 1 or 2 days before shipping to ensure safe arrival to the biobank. Priority Overnight shipments are not guaranteed.