From: NRG Oncology Biospecimen Banks  
Date: November 18, 2019  
RE: NRG Oncology Biospecimen Banks: Thanksgiving Holiday closures

The NRG Oncology Biospecimen Banks in Columbus, San Francisco, Pittsburgh, and the Serum Bank at Baylor will all be closed for the Thanksgiving holiday on Thursday, November 28, 2019. The San Francisco and Baylor banks will also remain closed on Friday, November 29, 2019.

Below are specific instructions and holiday hours of operation for each NRG Oncology Biobank location:

**Columbus**  
Thursday, November 28: Closed  
Friday, November 29: Open during regular business hours

Do not ship frozen samples after Tuesday, November 26. Large batch shipments should be held and shipped after the holiday.  
Ambient whole blood collected on Friday, November 29 may be shipped for Saturday delivery.  
*Questions:* Please call 866-464-2262 or e-mail BPCBank@nationwidechildrens.org

**Pittsburgh**  
Thursday, November 28: Closed  
Friday, November 29: Open with limited staff

Do not ship frozen samples to BB Pittsburgh after Tuesday, Nov 26.  
*Questions:* Please call 412-697-6611 or e-mail NRGbiobankPGH@NRGOncology.org

**Serum Bank at Baylor**  
Thursday, November 28: Closed  
Friday, November 29: Closed

Do not ship blood samples to BB Baylor after Tuesday, November 26.  
*Questions:* Please call 713-798-1647

**San Francisco**  
Thursday, November 28: Closed  
Friday, November 29: Closed

Do not ship frozen samples to BB San Francisco after Monday, November 25. FFPE samples can be shipped at any time the week of November 25, but it is recommended to wait until Monday, December 2.  
*Canadian sites:* Wait until Monday, December 2 to ship frozen specimens.  
Kit requests will be filled if received by noon PST on Tuesday, November 26.  
*Questions:* Please call 415-476-7864 or e-mail NRGBB@UCSF.edu.

**FedEx**  
*Please check www.fedex.com for delays during holidays and inclement weather before shipping frozen biospecimens.* When there are FedEx alerts, it is best to wait 1 or 2 days before shipping to ensure safe arrival to the biobank. Priority Overnight shipments are not guaranteed.