

**Please see below regarding information on how to maximize your virtual meeting experience:**

**Attendee Support Help Desk:**

Email: NRGmeeting@cvent.com

Phone: 888-626-4756 (US Toll free)

Hours of Support: 8 AM - 8 PM ET

**Accessing the Virtual Event:**

***You must be registered for the event to access the Attendee Website***

**Virtual Attendee Hub Website:** ([Attendee Hub URL: <https://cvent.me/NRG>)]

Be sure to log-in at least 10 minutes prior to the session start time. You will be instructed to enter a verification code to access the attendee hub which will be sent by email/text or both. If you experience any technical issues, please refer to the tips below:

- Please click into the **Virtual Attendee Hub Website** ([Attendee Hub URL: <https://cvent.me/NRG>)] and log in by entering your First Name, Last Name and Email Address (email used for Registration).
- A Verification Code will be emailed or texted to you within 30 - 60 seconds.
- If you still haven't received your verification code, try clicking "*Didn't receive a code? Try again*" link on the Attendee Hub login page. If you still do not receive the code, please contact the Attendee Support Help Desk for assistance.

**Please note:** If you are the speaker of a session, you will receive your own unique access link.

**Tips for a Smooth Virtual Event:**

- A desktop or laptop computer with a stable internet connection, video, and audio capability is required to attend. Joining via mobile or tablet is not recommended.
- For best viewing experience we recommend the following browsers: Chrome, Firefox and Safari. For attendees viewing on Internet Explorer 11, you may experience lags in streaming. To maximize your virtual event website experience we recommend you do not sign into through your company assigned VPN.
- Times in the virtual site adjust to your computer; however, some browsers have a separate time zone adjustment.
- Ensure that your computer's camera, microphone, and sound are enabled for your browser and allow permissions to the Cvent Attendee Hub platform.
- The Zoom meeting app will be used for interactive experiences with sessions and with exhibitors and for appointments. We recommend downloading the latest version of Zoom in advance of the event: **Zoom Download Center** (<https://zoom.us/download>)

**Add Sessions to Your Calendar:**

You can add sessions to your calendar by browsing all available session titles and descriptions within the 'All Sessions' tab on the **Virtual Attendee Hub Website**.

*Tip: Be sure to save these times on your calendar*

**Review the Exhibitors and Sponsors:**

You can view exhibitors within the **Exhibitors** tab and learn more about each on their individual page.

You can visit with exhibitor booth staff throughout the event or select the “Contact us” button to share a message with the exhibitor.

**Schedule Appointments with Attendees:**

Would you like to meet with a colleague, small group or one of the exhibitors? You can schedule virtual appointments from the **My Event** page utilizing the **Looking to “meet up”** card at the top of the page.

**Need CME/CE Certificates?**

To receive CME credit hours for the NRG Oncology meeting, registered attendees are required to submit a CME Evaluation AFTER you have attended ALL sessions intended. To receive CE (Nursing) credit hours for selected sessions, registered attendees are required to submit Session Specific CE Evaluation AFTER EACH session you have attended. Look for the **Need CME/CE Certificates?** card on the **My Event** page to complete your evaluations. Questions regarding CME/CE, please email: [cmeinfo@gog.org](mailto:cmeinfo@gog.org)